29 January 1999

Mr A Donovan PO Box 224 Bury St Edmunds IP30 0FE

Dear Mr Donovan

Thank you for your letter of 27 January 1999 which has been passed to our solicitors, D J Freeman. There is nothing to be gained by direct correspondence.

Yours sincerely

M A van den Bergh

Vice-Chairman of the Committee of Managing Directors of the Royal Dutch/Shell Group of Companies and President of Royal Dutch Petroleum Company