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m:  
Sent: Thursday, March 22, 2007 8:27 AM  
To:  
Cc:

Subject: Donovan - email to

We have been advised to use the following statement only in the event that we are contacted. The policy with regard to Donovan is to not add fuel to the fire. The response has been phrased to distance the US as much as possible from what is essentially a dispute originating in the UK.

**Alfred and John Donovan**

Our colleagues in Shell International tell us that they are very familiar with the activities of Messrs Alfred and John Donovan, who are long-standing critics of Shell as a result of a business dispute in the UK dating back many years. Shell went well beyond the strict call of duty in ensuring that Mr. Donovan's claims were fully investigated and more than fully settled many years ago. It is therefore disappointing that the Donovans continue their long-running and acrimonious campaign against Shell on a wide range of subjects. Although Shell International disagree fundamentally with the factual basis and interpretation of much of the information on which the Donovans base their various allegations, the company has always refrained from commenting on specific issues raised by the Donovans and will continue to do so in this case.