

-----Original Message-----

From:  
To:  
Sent: Mon Mar 19 14:48:42 2007  
Subject: Fw: FYI: Media monitoring - An e-mail to at Fox News: Shells  
treachery in Iran

Can you find out more about this John Donovan?

-----Original Message-----

From:  
To:  
CC:  
  
Sent: Mon Mar 19 12:42:57 2007  
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells  
treachery in Iran

Not sure if it's the same "John Donovan" who made the post below, but I thought his name rang a bell for some reason. The "John Donovan" described in the link to a wikipedia.org page below has been in pursuit of Shell for quite some time due to a long-standing dispute (in the UK). We should be mindful of this if the possibility moves forward or this particular issue gains traction -- given the web presence that Donovan maintains against Shell.

I believe we have an issues brief covering the situation with the Donovan brothers, correct?

<http://en.wikipedia.org/wiki/Royaldutchshellplc.com>

---

m:  
Sent: Tuesday, March 20, 2007 3:19 PM  
To:  
Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells treachery in Iran

Yes, we have. [redacted] is managing this and has a statement we can use if needed. I hope we don't have to...

Internet: <http://www.shell.com/us>

-----Original Message-----

From: [redacted]  
Sent: Tuesday, March 20, 2007 3:02 PM  
To: [redacted]  
Subject: FW: FYI: media monitoring - An e-mail to Bill O'Reilly at Fox News: Shells treachery in Iran

[redacted] s advice is to hook up with [redacted] in The Netherlands.

-----Original Message-----

From: [redacted]  
Sent: Tuesday, March 20, 2007 9:40 AM  
To: [redacted]  
Subject: Re: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells treachery in Iran

Best thing is for [redacted] to speak to [redacted] who is on point on this over here. I will mention this to [redacted]

Regards

-----  
Sent from my wireless Blackberry

-----Original Message-----

From: [redacted]  
To: [redacted]  
Sent: Tue Mar 20 14:19:54 2007

Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells treachery in Iran

I am not sure we know very much locally here about Donovan and his brother. [redacted] is concerned about responding to [redacted] if his staff calls. Probably want to hook your best source there up with our EA folks advising [redacted] : and get out of the way. Please advise.

-----Original Message-----

From:  
Sent: Tuesday, March 20, 2007 1:25 AM  
To:  
Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells treachery in Iran

Let's discuss, as you probably know there is a long history to all this and Donovan takes any opportunity to have a go at us, which of course is his right. It also seems there may be a number of internal leaks.

-----Original Message-----

From:  
Sent: Monday, March 19, 2007 4:25 PM  
To:  
Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells treachery in Iran

[redacted]. My sense from the documents, links, etc. that these are the same guys. [redacted] wanted to see what else we could find out on them and checking other sources. Looking for a second opinion from you that they are the same. If [redacted] picks up on this, concern how the public may react and how this will increase any concerns on the 50 city tour, etc.

-----Original Message-----

From:  
Sent: Monday, March 19, 2007 4:11 PM  
To:  
Subject: RE: FYI: Media monitoring - An e-mail to . at Fox  
News: Shells treachery in Iran

Seems that the two brothers have a long running feud with RDS. Perhaps the best tactic is to make 's screeners aware of this by pointing to their public motive. Troubling that we have settled with them on more than one occasion, but probably based on nuisance value.

-----Original Message-----

From:  
Sent: Monday, March 19, 2007 3:12 PM  
To:  
Subject: Fw: FYI: Media monitoring - An e-mail to at Fox  
News: Shells treachery in Iran

FYI - We are working on this, but if you have any search tools to use on the John Donovan name, please advise. .

-----Original Message-----

From:  
To:  
Sent: Mon Mar 19 14:48:42 2007  
Subject: Fw: FYI: Media monitoring - An e-mail to at Fox News: Shells  
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Can you find out more about this John Donovan?

Internet: <http://www.shell.com>

-----Original Message-----

From:  
To:  
CC:

Sent: Mon Mar 19 12:42:57 2007

Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells  
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<http://en.wikipedia.org/wiki/Royaldutchshellplc.com>

Chris Bozman, APR  
Deputy Director, US Communications  
Shell Oil Company  
910 Louisiana, 4435A  
Houston, TX 77002

Tel: +1 713-241- 8055 Fax: 6988  
Mobile: +1 713-254-8337  
Shell Media Line: +1 713-241-4544  
Email: [chris.bozman@shell.com](mailto:chris.bozman@shell.com)  
Internet: <http://www.shell.com/us>

-----Original Message-----

From:  
Sent: Monday, March 19, 2007 12:26 PM  
To:  
Cc:

Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox News:  
Shells treachery in Iran  
Importance: High

Many thanks [redacted] I have given a heads up to the US Media Team and we will continue to monitor the site for subsequent response and commentary.

Please see the less than flattering references in the posting below.

Please let us know if you receive a call from \_\_\_\_\_ people.

<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%80%99s-treachery-in-iran/>

Thanks,

Hello Mr.

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The U.S. government has confirmed that it has evidence that the Iranians are supplying weapons and munitions to insurgents/terrorists in Iraq, who are killing American and British soldiers. Deadly roadside bombs have been manufactured in Iran. As you will also be painfully aware, over 3,200 U.S. and British soldiers have lost their lives in Iraq and tens of thousands have been injured.

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You may decide that a campaign to boycott Shell would, under the circumstances, be the best way for Americans to register their displeasure at Shell.

Regards  
John Donovan

-----Original Message-----

From:  
Sent: Monday, March 19, 2007 11:51 AM  
To:

Cc:  
Subject: FYI: Media monitoring - An e-mail to \_\_\_\_\_ at Fox News:  
Shells treachery in Iran

All (Particularly \_\_\_\_\_ in the US)

Please be aware of the below story on the Donovan website posted today (an e-mail to Fox News calling for a campaign against Shell).

<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%E2%80%99s-treachery-in-iran/>

I don't know if it will gain any traction - but you should be aware of the force in-case you receive media enquiries.

Please let me or know if you require further information.

Regards

Internet: <<http://www.shell.com/>>

---

m:  
Sent: Tuesday, March 20, 2007 8:16 AM  
To:  
Cc:  
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

Just a small detail.....from their website I understand it is Father and Son and not two brothers??

-----Original Message-----

From:  
Sent: 20 March 2007 09:54  
To:  
Cc:  
Subject: RE: FYI: Media monitoring - An e-mail to at Fox  
News: Shells treachery in Iran

The Donovans are very well known to our media and issues folk. They have been a thorn in our sides since forever. No need for any further research on them. They are a continued source of leaks from inside Shell - if you read their on line blog you will see a lot of insider martial.

internet: <http://www.shell.com>

--Original Message-----

m:  
Sent: 19 March 2007 22:54  
To:  
Subject: FW: FYI: Media monitoring - An e-mail to at Fox  
News: Shells treachery in Iran

I have forward to you a string of Email messages regarding the Donovan Brothers in England. I am checking sources here, but you may want to use some of yours to see if they have anything else on John or Alfred Donovan. It appears these brothers have had a beef with Shell for several years. If picks up the story then we will need to check on the public reaction and how it may effect Shell's assets and personnel, also the 50 city tour of

I have attached a word document which contains the Email message to and information regarding the Donovan Brothers. This information has been sent to ; and as well for research as well as for any protective issues that may develop.

-----Original Message-----

From:  
Sent: Monday, March 19, 2007 2:49 PM  
To:  
Subject: Fw: FYI: media monitoring - An e-mail to . at Fox  
News: Shells treachery in Iran

Can you find out more about this John Donovan?

Internet: <http://www.shell.com>

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From:  
Sent: Monday, March 19, 2007 12:26 PM  
To:  
Cc:

Subject: RE: FYI: Media monitoring - An e-mail to at Fox News:  
Shells treachery in Iran  
Importance: High

Many thanks . I have given a heads up to the US Media Team and we will continue to monitor the site for subsequent response and commentary.

Please see the less than flattering references in the posting below.

Please let us know if you receive a call from people.

<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%e2%80%99s-treachery-in-iran/>

Thanks,

Hello Mr.

This email is not short and pithy, but I hope you will agree that the content is nonetheless important.

The U.S. government has confirmed that it has evidence that the Iranians are supplying weapons and munitions to insurgents/terrorists in Iraq, who are killing American and British soldiers. Deadly roadside bombs have been manufactured in Iran. As you will also be painfully aware, over 3,200 U.S. and British soldiers have lost their lives in Iraq and tens of thousands have been injured.

Whilst American oil companies are prohibited from doing business with the fanatical Iranian regime, Shell continues to operate and pursue new opportunities in Iran despite threats from the American authorities of implementing sanctions against the company. Shell is desperate to acquire new hydrocarbon reserves following the scandal in 2004 when it was found guilty by the SEC of securities fraud after grossly overstating its reserves. Shell was fined \$150 million by the US and UK financial regulators for "fooling the market" and is faced with multibillion dollar class action lawsuits. At the end of December 2006, Shell's reserves position took another disastrous hit when Russia effectively nationalised Shell's huge Sakhalin2 project after Shell had allowed development costs to spiral out of control. As a consequence, Shell is willing to risk incurring the wrath of the U.S.

authorities and U.S. public opinion by doing business with the deadliest enemy of the USA (and the UK). As you may recall, the President of Shell Oil Company, John Hofmeister, was accused of lying when he gave evidence to Congress after the oil giants engaged in blatant gas price gouging. Hofmeister, a charming man, is a past master of spin. He is currently in the throes of a tour of over 50 U.S. cities trying to restore Shell's tarnished reputation. A confrontation in the no-spin zone with Hofmeister on the subject of Shell's treacherous conduct in Iran could be extremely interesting to say the least: the King of no-spin vs John Spinmeister.

You may decide that a campaign to boycott Shell would, under the circumstances, be the best way for Americans to register their displeasure at Shell.

Regards  
John Donovan

Phone 713 241-3509  
Fax 713 241-0663  
Cell 281 639-9668

-----Original Message-----

From:  
Sent: Monday, March 19, 2007 11:51 AM  
To:

Subject: FYI: Media monitoring . An e-mail to at Fox News:  
Shells treachery in Iran

All (Particularly in the US)

Please be aware of the below story on the Donovan website posted today (an e-mail to Fox News calling for a campaign against Shell).

<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%e2%80%99s-treachery-in-iran/>

I don't know if it will gain any traction - but you should be aware of the source in-case you receive media enquiries.

Please let me or know if you require further information.

Regards

---

**From:**  
**Sent:** donderdag 22 maart 2007 8:21  
**To:**  
**Cc:**  
**Subject:** RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

Greetings all - The lawyers are happy with the following response statement (no changes from the draft I sent you yesterday). As discussed with [redacted], we have phrased this as coming from Shell in the US, and have aimed to distance you as much as possible from what is essentially a dispute originating in the UK. Let's hope there is no follow up and we don't have to use anything.

[redacted] could you please work with our existing material, the additional stuff from [redacted] and the developments from Malaysia etc, and keep in touch with [redacted] re North Sea to update our overall Donovan brief in preparation for the AGM?

Thanks

### **Alfred and John Donovan**

Our colleagues in Shell International tell us that they are very familiar with the activities of Messrs Alfred and John Donovan, who are long-standing critics of Shell as a result of a business dispute in the UK dating back many years. Shell went well beyond the strict call of duty in ensuring that Mr Donovan's claims were fully investigated and more than fully settled many years ago. It is therefore disappointing that the Donovans continue their long-running and acrimonious campaign against Shell on a wide range of subjects. Although Shell International disagree fundamentally with the factual basis and interpretation of much of the information on which the Donovans base their various allegations, the company has always refrained from commenting on specific issues raised by the Donovans and will continue to do so in this case.

-----Original Message-----

**From:**  
**Sent:** 20 March 2007 18:00  
**To:**  
**Cc:**  
**Subject:** RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

Thanks. That is just the kind of feedback I was after.

Again, much appreciate your help.

I am reading the latest material on the site right now!

---

**From:** .  
**Sent:** 22 March 2007 12:42  
**To:**  
**Subject:** RE: News Management Grid

Hi - some input from us:

- Updating our Issues Briefs for Q1 results/AGM - including the one about the Donovans, who are currently trying to interest a US news channel in Shell's planned activities in Iran.

(also the Donovan website <http://royaldutchshellplc.com/2007/03/21/shellnewsnet-aborted-sunday-times-article-claiming-this-website-cost-shell-22-billion/> now claiming that we managed to get a critical Sunday Times article about Shell suppressed ....

"However, to our great disappointment there was no article in the Sunday Times the following day.

On the Tuesday, I received an email from the journalist saying it had been "pushed out" by the bird flu outbreak in Sufflok, but he promised to lobby for its inclusion on Sunday, 4 February. Naturally we speculated whether the influence of Shell had played some part in the cancelling of the story. We had reason to wonder what had happened because another article on the same subject, but by a different journalist, scheduled to appear in a prestigious global magazine, was also scrapped at the last minute. In that case we were informed on a confidential basis that publication had been aborted because someone at the top of the magazine has a connection with Shell.

e thought no more of it until last weekend when a major "advertising feature" was published in The Sunday Times focused on the "partnership" between Ferrari and Shell (see link below). Naturally we are now suspicious that the pending advertising feature was perhaps the real reason for the last minute scrapping of a negative news story about Shell which contained an important revelation about Shell's Sakhalin surrender."

Regards

-----Original Message-----

**From:**  
**Sent:** dinsdag 20 maart 2007 17:27  
**To:**  
**Cc:**  
**Subject:** RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran  
**Importance:** High

has asked that I develop a brief, straightforward fact sheet **for external use** on the Donovan issue that we could provide if the show contacted us-- and if this blows up into a larger issue.

Please review the attached one-pager for external use. Also, if there is any recent activity, please provide

Thanks for your help on this.

<< File: Donovan.doc (Compressed) >>

-----Original Message-----

**From:**  
**Sent:** Tuesday, March 20, 2007 8:10 AM  
**To:**  
**Cc:**  
**Subject:** RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

In response to the questions that you raised:

John Donovan is the son of Alfred Donovan (they are self proclaimed joint owners of the "royaldutchShellplc" website which is highly critical of Shell (<http://www.royaldutchshellplc.com>))

The two have a long-running grudge against Shell (reason identified in the attached issue brief). Most recently they claim to have provided the Russian government with information that was used in discussions around Sakhalin II and they are "championing" a number of issues against Shell (safety standards in Shell, business principles etc).

You are also right that the Donovan's have contributed quite significantly to a Shell wikipedia entry: [http://en.wikipedia.org/wiki/Royal\\_Dutch\\_Shell\\_Environmental\\_and\\_reputational\\_issues](http://en.wikipedia.org/wiki/Royal_Dutch_Shell_Environmental_and_reputational_issues). This is almost entirely negative.

Please note that Corporate Affairs is aware of the entries - and that no amendments should be made (our response / approach is being considered).

I attach the last issue brief that was produced for Mr Donovan - this will be updated for the upcoming AGM to reflect the recent up-urge in his activities.

I would like to request that you keep myself and updated should this issue escalate - and that any comment re: accusations made by the Donovan's is first approved centrally.

Regards

<< File: 2006 - Q1 - Alfred Donovan.doc (Compressed) >>

-----Original Message-----

**From:**  
**Sent:** maandag 19 maart 2007 18:43  
**To:**  
**Cc:**  
**Subject:** RE: FYI: Media monitoring - An e-mail to at Fox News: Shells treachery in Iran

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-----Original Message-----

**From:**  
**Sent:** Monday, March 19, 2007 12:26 PM  
**To:**  
**Cc:**

**Subject:** RE: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells treachery in Iran  
**Importance:** High

Many thanks [redacted] I have given a heads up to the US Media Team and we will continue to monitor the site for subsequent response and commentary.

Please see the less than flattering references in the posting below.

Please let us know if you receive a call from [redacted] people.

<http://royaldutchshellplc.com/2007/03/19/an-email-to-bill-oreilly-at-fox-news-shell%E2%80%99s-treachery-in-iran/>

Thanks,

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Regards

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**Cc:**  
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All (Particularly in the US)

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Regards

-----Original Message-----

m:

To:

Sent: Mon Mar 19 16:39:16 2007

Subject: Donovan

From the research, it appears Alfred and John Donovan have been having a beef with Shell for several years. This latest Email to [redacted] is not good if [redacted] should take this up and go public with it. I have contacted some of my sources in the USG and in London to see if they have anything else on the brothers, but that may take a few days for their response. We will monitor any fall out from this.

I have attached in a word document the various statements and links that identify the brothers and their beef with Shell. I am in San Antonio for the NPRA conference and will be returning to Houston tomorrow and in the office the rest of the week. I will advise you as I obtain more information.

---

m:  
Sent: Tuesday, March 20, 2007 4:08 AM  
To:  
Cc:  
Subject: FW: FYI: Media monitoring - An e-mail to [redacted] at Fox News: Shells treachery in Iran

sent below this morning

-----Original Message-----

From:  
Sent: 20 March 2007 08:25  
To:  
Cc: ...  
Subject: RE: FYI: Media monitoring - An e-mail to [redacted] at Fox  
News: Shells treachery in Iran

John and Alfred Donovan well known in UK / Hague. They perceive Shell played them and so have made it their mission to embarrass, belittle and criticize Shell, which they do quite well. Their website, royaldutchsellplc.com is an excellent source of group news and comment and I recommend it far above what our own group internal comms puts out.

They are of no security interest, unless somebody wants to set an information security tasking to discover where exactly in Shell their (good) sources are located.

The Wikipedia link (below) provides good background on them, nothing worth adding to that.

Only angle of interest is what reaction this email will have to US public and that is not something I am well placed to comment on.

-----Original Message-----

From:  
Sent: 19 March 2007 20:06  
To: i  
Cc: --  
Subject: Fw: FYI: Media monitoring - An e-mail to [redacted] at Fox  
News: Shells treachery in Iran

See what you can find out on John Donovan. Read the info below and advise on any potential threat issues if this goes public.

, please note for 50 city tour.

-----Original Message-----

From:  
Sent: 20 March 2007 17:27  
To:  
Cc:  
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News: Shells  
treachery in Iran  
Importance: High

.. has asked that I develop a brief, straightforward fact sheet for external use on the Donovan issue that we could provide if the show contacted us-- and if this blows up into a larger issue.

Please review the attached one-pager for external use. Also, if there is any recent activity, please provide.

Thanks for your help on this.

-----Original Message-----

From:  
Sent: Tuesday, March 20, 2007 8:10 AM  
To:  
Cc:  
Subject: RE: FYI: Media monitoring - An e-mail to at Fox News:  
Shells treachery in Iran

In response to the questions that you raised:

John Donovan is the son of Alfred Donovan (they are self proclaimed joint owners of the 'royaldutchshellplc' website which is highly critical of Shell (<http://www.royaldutchshellplc.com>))

The two have a long-running grudge against Shell (reason identified in the attached issue brief). Most recently they claim to have provided the Russian government with

information that was used in discussions around Sakhalin II and they are 'championing' a number of issues against Shell (safety standards in Shell, business principles etc).

You are also right that the Donovan's have contributed quite significantly to a Shell wikipedia entry:  
[http://en.wikipedia.org/wiki/Royal\\_Dutch\\_Shell\\_Environmental\\_and\\_reputational\\_issues](http://en.wikipedia.org/wiki/Royal_Dutch_Shell_Environmental_and_reputational_issues). This is almost entirely negative.

Please note that Corporate Affairs is aware of the entries - and that no amendments should be made (our response / approach is being considered).

I attach the last issue brief that was produced for Mr Donovan - this will be updated for the upcoming AGM to reflect the recent up-urge in his activities.

I would like to request that you keep myself and updated should this issue escalate - and that any comment re: accusations made by the Donovan's is first approved centrally.

Regards

-----Original Message-----

From:  
Sent: maandag 19 maart 2007 18:43  
To:  
Cc:

Subject: RE: FYI: Media monitoring - An e-mail to at Fox  
News: Shells treachery in Iran

Not sure if it's the same "John Donovan" who made the post below, but I thought his name rang a bell for some reason. The "John Donovan" described in the link to a wikipedia.org page below has been in pursuit of Shell for quite some time due to a long-standing dispute (in the UK). We should be mindful of this if the possibility moves forward or this particular issue gains traction -- given the web presence that Donovan maintains against Shell.

, I believe we have an issues brief covering the situation with the Donovan brothers, correct?

<http://en.wikipedia.org/wiki/Royaldutchshellplc.com>

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**From:**  
**Sent:** 23 March 2007 07:55  
**To:**  
**Subject:** FW: CONF: GLOBAL ISSUES UPDATE

FYI, I've been sending these on an occasional basis to \_\_\_\_\_ to keep them aware of what we are up to. They seem to be appreciated, so I will continue, and aim to do them in future in a slightly more organised way - eg alphabetical order of issues. However, I wouldn't plan on sending them around more widely.

Regards



-----Original Message-----

**From:**  
**Sent:** 22 March 2007 17:58  
**To:**  
**Subject:** RE: CONF: GLOBAL ISSUES UPDATE

and gentlemen - a quick update, in the light of drawing nearer.

SRI meeting tomorrow and the AGM

## North Sea/Donovan

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We will work with EP CX on the wider Donovan aspects, including updating the Issues brief. However, Donovan continues very active: recent initiatives include alerting Fox News in the US to Shell's plans in Iran; flagging the upcoming legal announcement relating to the court case on Shell Malaysia pensioners (the 'Team A' case); and claiming Shell influence because the Sunday Times did not run a promised article critical of Shell. He has also been contacted by the group of farmers claiming compensation from Shell for the Barbados aviation pipeline spill.