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Dear Mr Donovan

Shell Smart Card Consortium

Thank you for your letter of 21st May with its enclosures. There is one point in your letter to Marketing Week that concerns me greatly. You refer to Shell UK and its lawyers having "bombarded my company and my family with threats over the years (verbally and in writing)".

Not only am I unaware of such threats having been made but nor can I recall this allegation having been previously put to Shell or to ourselves.

Please therefore let me have full details of all the threats to which you refer.

Yours sincerely



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